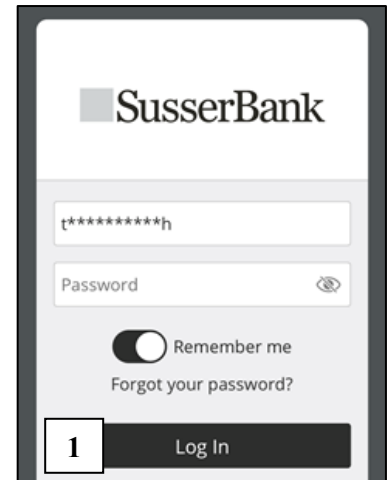


Biometric login uses fingerprint or facial recognition technology allowing you to perform tasks on your Apple iOS® or Android™ device. With this feature enabled, you can quickly and securely access your accounts using our mobile app.

Please note: You must have Biometrics enabled on your mobile device before enabling it through Susser Bank’s mobile app.

APPLE iOS® DEVICE INSTRUCTIONS

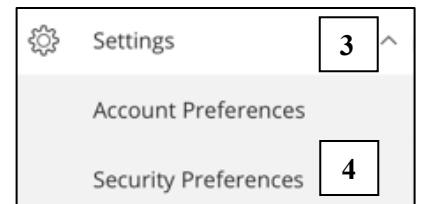
1. **Login** to Susser Bank’s mobile app.



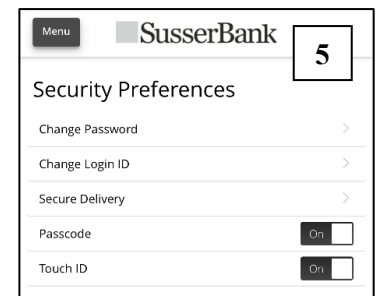
2. Tap the **Menu** button.



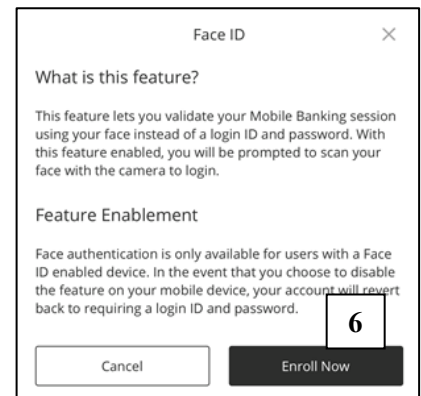
3. Tap the **Settings** tab.
4. Tap **Security Preferences**.



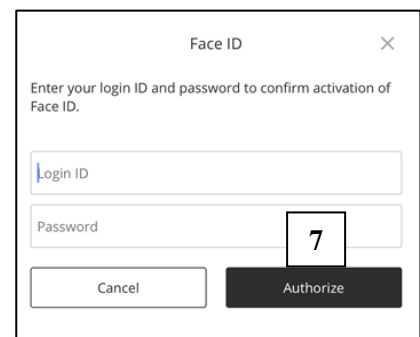
5. Toggle the **Touch ID** switch from “Off” to “On”.
Note – To disable biometrics, repeat steps 1 – 4 and toggle from “On” to “Off”.



6. Review the information about using facial authentication and tap the **Enroll Now** button.



7. Enter your login ID and password and tap the **Authorize** button.

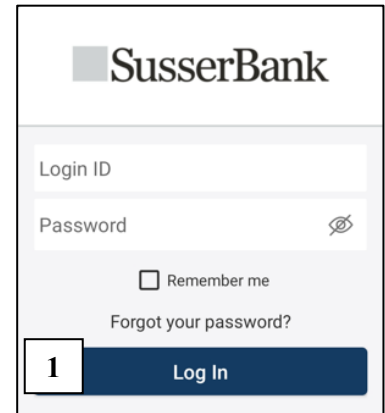


8. After authorization, select “OK” and biometrics will be enabled.
To login going forward, follow prompts on screen for Touch/Face ID.

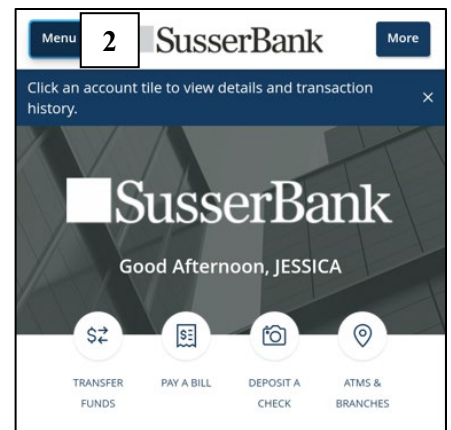


ANDROID™ DEVICE INSTRUCTIONS

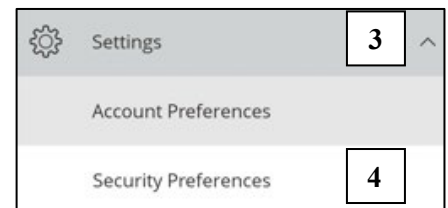
1. **Login** to Susser Bank's mobile app.



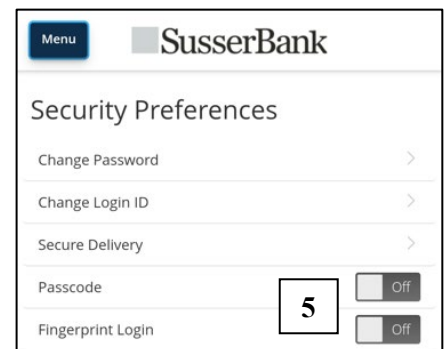
2. Tap the **Menu** button.



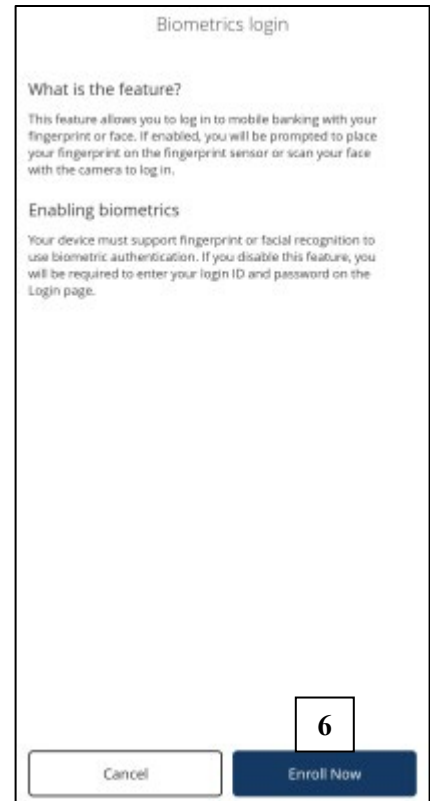
3. Tap the **Settings** tab.
4. Tap **Security Preferences**.



5. Toggle the **Fingerprint Login** switch from “Off” to “On”.
Note – To disable biometrics, repeat steps 1 – 4 and toggle from “On” to “Off”.



6. Review the information about using fingerprint/facial authentication and tap the **Enroll Now** button.



Biometrics login

What is the feature?

This feature allows you to log in to mobile banking with your fingerprint or face. If enabled, you will be prompted to place your fingerprint on the fingerprint sensor or scan your face with the camera to log in.

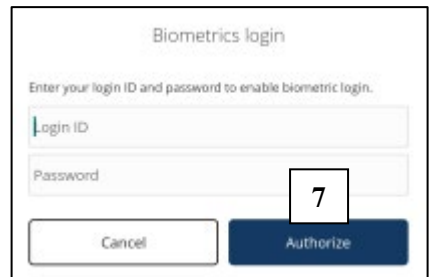
Enabling biometrics

Your device must support fingerprint or facial recognition to use biometric authentication. If you disable this feature, you will be required to enter your login ID and password on the Login page.

6

Cancel Enroll Now

7. Enter your login ID and password and tap the **Authorize** button.



Biometrics login

Enter your login ID and password to enable biometric login.

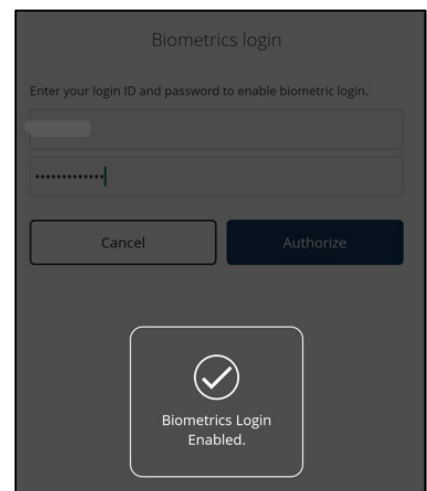
Login ID

Password

7

Cancel Authorize

8. After authorization, biometrics will be enabled.
To login going forward, place finger on the fingerprint scanner.
Location of scanner can vary depending on your device.



Biometrics login

Enter your login ID and password to enable biometric login.

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Cancel Authorize

✓

Biometrics Login Enabled.